

Exhibit G

Hamiltons Book Shop - Details

Storefront: www.amazon.com/shops/A3F14001UTU0N8

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For questions regarding products, order delivery, or returns, please contact [Hamiltons Book Shop Customer Service](#):

To initiate a return, please visit [Amazon's Online Return Center](#) to request a return authorization from the seller.

For questions about a charge that has been made to your credit card, please [contact Amazon](#). For questions about how to place an order, [search Amazon Help](#).

About Hamiltons Book Shop

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Hamiltons Book Shop have over 1000+ used books in stock at any time, check out our listing in Amazon, we prides on achieving the best customer services to all our customers.

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Hamiltons Book Shop Shipping Rates

Listed below are shipping details for Hamiltons Book Shop, including the geographies shipped to, the service level offered, and the prices charged. Note that Media Rates are based on shipping a single item. Purchasing multiple media items results in multiple shipping charges.

▼ Shipping rates for all products (excluding Books, Music, Video and DVD)

		Standard
Continental US Street	ETA	3 - 5 business days
	per Item	\$0.00
	per Weight (lbs)	\$0.50
	per Shipment	\$4.49
Continental US PO Box	ETA	3 - 5 business days
	per Item	\$0.00
	per Weight (lbs)	\$0.50
	per Shipment	\$4.49
Alaska and Hawaii Street	ETA	3 - 7 business days
	per Item	\$0.00
	per Weight (lbs)	\$0.50
	per Shipment	\$4.49
Alaska and Hawaii PO Box	ETA	3 - 7 business days
	per Item	\$0.00
	per Weight (lbs)	\$0.50
	per Shipment	\$4.49
US Protectorates Street	ETA	4 - 8 business days
	per Item	\$0.00
	per Weight (lbs)	\$0.50
	per Shipment	\$4.49
US Protectorates PO Box	ETA	4 - 8 business days
	per Item	\$0.00
	per Weight (lbs)	\$0.50
	per Shipment	\$4.49
APO/FPO Street	ETA	18 - 32 business days

Recent Feedback:

4.5 stars over the past 12 months (139 ratings)

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1/5: "Photocopied! Waste of \$\$ and time - the text and the ISBN barcode are all messed up! Easy to tell that it is photocopied since some the words are lengthened - shows the scanner did not capture the text correctly. Therefore, this is not the original book! Plus, the paper feels like regular copy paper, not the original paper by the publisher (I went to the bookstore to check on the original book)."

Barry W, April 4, 2014

Seller Response: This buyer is my competitor he sells the same book and is trying to sabotage my account. Remove the competition i.e my book store. I will be writing to Amazon and reporting this individual.

Date: April 4, 2014

5/5: "great seller willing to do buissness again"

Eddie, April 3, 2014

2/5: "Received different book from the one advertised. I received the International edition. Has the same content but NOT in the same order. Seller gave me a \$25 discount. I now have to compare table of contents to locate information when studying."

Laurie Ann Maldonado, April 3, 2014

Seller Response: Please return the book for a full refund. You have owned the book for 4 months now and you only just realised you had the wrong book? Anyway as a gesture of good will please return the book and we will refund you.

Date: April 4, 2014

5/5: "The book came in time and I was happy!" Anya Yastremsky, April 2, 2014

5/5: "Excellent" sulaiman alassafi, March 28, 2014

5/5: "A+ OK as described." Frieda L., March 26, 2014

5/5: "school - what more can I say? prompt shipping.. thanks!" PakRatz Haven, March 25, 2014

5/5: "Speedy delivery, book in condition as described." Toni, March 24, 2014

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Frequently Asked Questions

Customer Returns:-

In the unlikely event you are unhappy with your purchase, you may request a refund within 7 days of receipt. The buyer is responsible to return the book at their own cost to our Offices Returns Department.

per item	\$0.00
per Weight (lbs)	\$0.50
per Shipment	\$4.49

▼ * Shipping Rates for Books, Music, Video and DVD

	Domestic Standard 4 - 14 business days	Faster Domestic Standard 3 - 5 business days**	Domestic Expedited 2 - 6 business days	Faster Domestic Expedited 1 - 3 business days**	Two Day 2 business days	One Day 24 hours	International Standard 21 - 42 business days	I
Books	\$3.99	\$3.99	\$6.99	\$6.99	\$14.95	\$19.99	\$16.95	
Books over 1 lb.	\$3.99	\$3.99	\$6.99	\$6.99	\$14.95	\$19.99	\$24.95	
CDs, Cassettes, Vinyl	\$3.99	\$3.99	\$6.19	\$6.19	\$14.95	\$19.99	\$14.95	
VHS Videotapes	\$3.99	\$3.99	\$6.19	\$6.19	\$14.95	\$19.99	\$14.95	
DVDs	\$3.99	\$3.99	\$6.19	\$6.19	\$14.95	\$19.99	\$14.95	

* Your shipping fees when buying Books, Music, Videos and DVDs at Amazon Marketplace are fixed according to the type of product you purchase.

** Available for selected items.

Rates are based on shipping a single item. Purchasing multiple items results in multiple shipping charges-there are no "per shipment" and "per item" charges, as there are when you buy directly from Amazon.com.

Region Key

Continental US	Continental US states not including Alaska and Hawaii
Alaska and Hawaii	Alaska and Hawaii
US Protectorates	American Samoa, Guam, Marshall Islands, Federated States of Micronesia, Northern Mariana Islands, Palau, Puerto Rico, and the Virgin Islands (U.S.)
APO/FPO	Army Post Office and Fleet Post Office
Canada	Canada
Europe	Albania, Andorra, Austria, Belarus, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Georgia, Germany, Gibraltar, Greece, Greenland, Holy See, Hungary, Iceland, Ireland, Italy, Jan Mayen Is., Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Monaco, Montenegro, the Netherlands, Norway, Poland, Portugal, Romania, Russia, San Marino, Republic of Serbia, Slovakia, Slovenia, Spain, Svalbard, Sweden, Switzerland, Turkey, Ukraine, United Kingdom and Yugoslavia
Asia	Australia, Bangladesh, Bhutan, Brunei Darussalam, Cambodia, China, Christmas Island, Cook Islands, East Timor, Fiji, French Polynesia, Hong Kong, India, Indonesia, Japan, Kiribati, Lao People's Democratic Rep., Macau, Malaysia, Maldives, Mongolia, Myanmar, Nauru, Nepal, New Caledonia, New Zealand, Niue, Papua New Guinea, Philippines, Samoa, Singapore, Solomon Islands, South Korea, Sri Lanka, Taiwan, Thailand, Tonga, Tuvalu, Vanuatu and Vietnam
Outside US, Eur., CA, Asia	Brazil, Mexico, South Africa

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Hamiltons Book Shop Shipping Policies

We use FedEx, UPS and DHL as our main shipment carriers and we provide a tracking number for all our shipments once dispatched. All of our books are well packaged in a thick padded packet which keeps your book safe during shipment. Please note we use various fulfillment centers and 3rd party logistics globally to ship orders .

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Hamiltons Book Shop Tax Information

Sales tax is not separately calculated and collected in connection with items ordered from Hamiltons Book Shop through the Amazon.com Site unless explicitly indicated as such in the ordering process. Items ordered from Hamiltons Book Shop may be subject to tax in certain states, based on the state to which the order is shipped. If an item is subject to sales tax, in accordance with state tax laws, the tax is generally calculated on the total selling price of each individual item, including shipping and handling charges, gift-wrap charges and other service charges, less any applicable discounts. If tax is separately calculated and collected in connection with items ordered from Hamiltons Book Shop through the Amazon.com Site, the tax amounts that appear during the ordering process are estimated - the actual taxes that will be charged to your credit card will be calculated at the time your order is processed and will appear in your order confirmation notification.

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Privacy & Security

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In addition, we want you to be aware that Amazon.com will provide Hamiltons Book Shop with

information related to your transactions involving their products (including, for example, your name, address, products you purchase, and transaction amount), and that such information will be subject to Hamiltons Book Shop's Privacy Policy.

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Returns and Refunds

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